How do I contact the international Academic Advising team?

International students may contact the Academic Advising team by telephone through international, toll-free numbers (visit the International Student Advising Team’s website for a complete list of numbers by country or region) and e-mail at internationaladvising@waldenu.edu. The following website provides instructions for calling abroad: http://www.howtocallabroad.com. Your international advisor also utilizes Skype; please contact your advisor via email to learn his or her Skype name.

You also can schedule an appointment by clicking on the Schedule an Appointment link that is located in your myWalden student portal under the Welcome Center, Academics, Student Services and Support tabs.

How can I connect with other international students at Walden?

Join our Walden International Student eCommunity! Here you can share ideas and create a sense of camaraderie with other international students. Please contact the Center for International Programs at cip@WaldenU.edu to request to be added to this virtual community.

How do I make an appointment with an Academic Advisor?

To make an appointment with the Academic Advising team:

1. Log on to your myWalden portal.
2. Click on the Academics tab.
3. Click on Schedule an Appointment.
4. Select the appropriate choice under the heading “Academic Advising” (typically the choices are either "Master's" or "Doctoral").

Please note: If you are an international student looking to make an appointment with your international student advisor, please select the International option, not the degree-level option, to reach your advisor's appointment schedule.

If you experience any technical issues uploading your paper or making an appointment, please contact the Student Support Team. You can reach Student Support by phone at 1-800-WaldenU; by e-mail at support@waldenu.edu; or through chat by choosing Click Here to Chat on the Support tab in your myWalden portal.

Canceling Your Appointment
To cancel your appointment:
1. Log on to your myWalden portal.
2. Click on Schedule an Appointment under the Academics tab.
3. Click on View or Cancel Appointments.
4. Click on Cancel.
5. Select Canceled by Student and then Continue.

How can I connect with other Walden students, staff, and faculty outside of my courses?

Walden students, staff, and faculty members have built several online communities. These communities make it easy for you to find an answer, share a hypothesis, join a discussion, express yourself, and stay in touch with fellow students.

Connect with the Walden community via the following sites:

- [www.facebook.com/waldenu](http://www.facebook.com/waldenu)
- [www.twitter.com/waldenu](http://www.twitter.com/waldenu)
- [www.linkedin.com/groupInvitation?gid=30800](http://www.linkedin.com/groupInvitation?gid=30800)
- [www.youtube.com/user/WaldenUniversity](http://www.youtube.com/user/WaldenUniversity)

How do I get support in my native language?

At this time, Walden University has an advising staff that supports more than a dozen different languages. As you get matched with an Academic Advisor, you can certainly check if someone on our team speaks your native language. You might request to be transferred to him or her whenever possible. Visit the Academic Advising website and get familiar with the resources we can provide: [http://academicadvising.waldenu.edu/index.htm](http://academicadvising.waldenu.edu/index.htm)

When communicating in an online environment, are there any skills I can develop to make my communication more effective?

Yes. Working and studying in an online environment requires that students develop specific skills to make those communications more effective. Those skills include using effective virtual communication strategies and understanding the importance of academic integrity. The following resources discuss these skills and their impact on online learning.

- **What is it like to learn online?:** [http://www.waldenu.edu/experience/learning/online-learning](http://www.waldenu.edu/experience/learning/online-learning)
- **The value of online learning:** [http://www.waldenu.edu/international/online-learning](http://www.waldenu.edu/international/online-learning)
The Writing Center also offers some great resources for developing effective online communication skills.

- **Academic Writing:**
  [http://academicguides.waldenu.edu/writingcenter/webinars/strategies#s-lg-box-2760413](http://academicguides.waldenu.edu/writingcenter/webinars/strategies#s-lg-box-2760413)
- **Improving Your Writing:**
  [http://academicguides.waldenu.edu/writingcenter/writingprocess/reflecting](http://academicguides.waldenu.edu/writingcenter/writingprocess/reflecting)
- **Tips for Course Assignments:**
  [http://academicguides.waldenu.edu/writingcenter/assignments](http://academicguides.waldenu.edu/writingcenter/assignments)
- **Writing Help:**
  [http://academicguides.waldenu.edu/writingcenter/services](http://academicguides.waldenu.edu/writingcenter/services)

How does the U.S. education system differ from the system I am used to?

The U.S. education system may be quite different from that of your country. Visit the following link for information on how the U.S. education system is structured: [Higher Education Systems Database](http://residencies.waldenu.edu/FORM-I20.htm).

Do I need a visa to attend a residency located in the United States?

All non-U.S. students attending Walden residencies in the United States must obtain an I-20 for entry into the United States. Students who are citizens of Visa Exempt countries, Canada and Bermuda, do not have to apply for a separate visa, however these students must obtain an I-20 and pay the SEVIS fee. Students from all other countries, including visa waiver countries, must obtain an F-1 student visa for entry into the United States to attend Walden residencies. See this website for more details: [http://residencies.waldenu.edu/FORM-I20.htm](http://residencies.waldenu.edu/FORM-I20.htm).

What if I need a visa or proof of registration to attend a residency located outside of the United States?

Students should confer with their local consulate or embassy to confirm if they require a visa to attend a residency in a location other than the United States. While Walden cannot help with the application for non-American visas, the Academic Residences department is able to assist by providing a letter confirming your enrollment for a specific residency. To request a letter confirming your enrollment for a non-US located residency, please contact Academic Residences at [academicresidencies@waldenu.edu](mailto:academicresidencies@waldenu.edu) after you have been registered for the residency of your choice.